



# Equipment Repair Return Form

Date \_\_\_\_\_

Returned From

Clinic \_\_\_\_\_

Contact \_\_\_\_\_

Address \_\_\_\_\_

Suburb \_\_\_\_\_

State \_\_\_\_\_ Postcode \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Item & Accessories Included \_\_\_\_\_

Model \_\_\_\_\_

Serial Number \_\_\_\_\_

Reason for Return \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Warranty

Yes

No

Approved By \_\_\_\_\_

Quote before Repair

Yes

No

**NOTE:** If returning an Infusion or Syringe pump for “shutting down when fully charged” or any other battery related issue. please plug the pump in and charge for a minimum of 5 hours regardless of percentage showing on the battery icon. Then run the pump and check if the issue persist before sending it back for repair. Pump batteries are required to be on charge for a minimum of 5 hours before being fully charged.

If you are sending your repair via Australia post, please get a tracking number to ensure your parcel is trackable.

Vet1 Pty Ltd – Biomedical Service Centre  
Unit 20, 10-14 Louis Court,  
Coomera, QLD 4209

Check out our website at [www.vet1.com.au](http://www.vet1.com.au) or e-mail [sales@vet1.com.au](mailto:sales@vet1.com.au) or call us on **1300 378 713** to discuss anything Veterinary Equipment related. We are Committed to Quality.